

PCLand Managed IT Services

From 1 to 10 PC including a Server (Minimum 4 PC's)

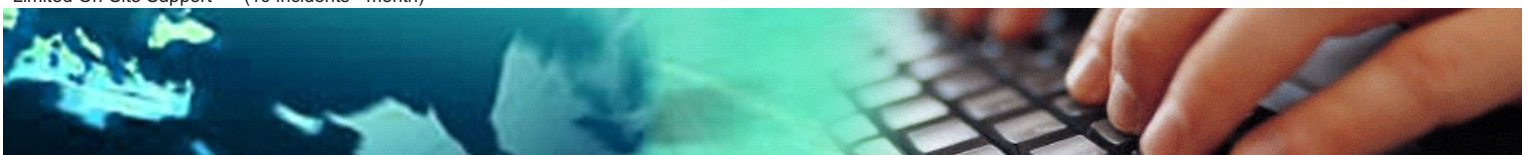
<u>Silver Plan</u>	<u>Gold Plan</u>	<u>Platinum Plan</u>
Set up new PC	Set up new PC	Set up new PC or Server
Optimize Windows	Optimize Windows	Optimize Windows
Update Windows Drivers	Update Windows Drivers	Update Windows Drivers
Remove Virus, Malware & Spyware.	Remove Virus, Malware & Spyware.	Remove Virus, Malware & Spyware.
Email & Internet support – for Windows	Email & Internet support – for Windows	Email & Internet support – for Windows
Computer Tune-up	Computer Tune-up	Computer Tune-up
Data Backup and Restore	Data Backup and Restore	Data Backup and Restore
Hard Drive Data Recovery*	Hard Drive Data Recovery*	Hard Drive Data Recovery*
Basic training and guidance	Basic training and guidance	Basic training and guidance
Monday -Friday Support	Unlimited Phone Support	Unlimited Phone Support
Limited Remote Control Support **	Unlimited Remote Control Support	Unlimited Remote Control Support
Limited On-Site Support ***	Online Data Back Up 250 GB total	Unlimited On-Site Support
Limited Server Support	Unlimited On-Site Support	Network Monitoring
Online Data Back Up 10 GB total	Daily Backup Monitoring and Management	Online Data Back Up 500GB total
	Unlimited Server Support	Daily Backup Monitoring and Management
		24/7 Emergency Support
\$ 29.99 per computer	\$ 39.99 per computer	\$ 49.99 per computer

From 10 to 20 PC including a Server

<u>Silver Plan</u>	<u>Gold Plan</u>	<u>Platinum Plan</u>
Set up new PC	Set up new PC	Set up new PC or Server
Optimize Windows	Optimize Windows	Optimize Windows
Update Windows Drivers	Update Windows Drivers	Update Windows Drivers
Remove Virus, Malware & Spyware.	Remove Virus, Malware & Spyware.	Remove Virus, Malware & Spyware.
Email & Internet support – for Windows	Email & Internet support – for Windows	Email & Internet support – for Windows
Computer Tune-up	Computer Tune-up	Computer Tune-up
Data Backup and Restore	Data Backup and Restore	Data Backup and Restore
Hard Drive Data Recovery*	Hard Drive Data Recovery*	Hard Drive Data Recovery*
Basic training and guidance	Basic training and guidance	Basic training and guidance
Monday -Friday Support	Unlimited Phone Support	Unlimited Phone Support
Limited Remote Control Support **	Unlimited Remote Control Support	Unlimited Remote Control Support
Limited On-Site Support ***	Online Data Back Up 250 GB total	Unlimited On-Site Support
Limited Server Support	Unlimited On-Site Support	Network Monitoring
Online Data Back Up 50 GB total	Daily Backup Monitoring and Management	Online Data Back Up 500GB total
	Unlimited Server Support	Daily Backup Monitoring and Management
		24/7 Emergency Support
\$ 24.99 per computer	\$ 29.99 per computer	\$ 39.99 per computer

Hard Drive Data Recovery* up to \$ 250.00 worth of services
 Limited Remote Control Support ** (10 incidents - month)
 Limited On-Site Support *** (10 incidents - month)

Our services starts with \$ 250.00 setup fee and a FREE month paid up front.



The Benefits are Obvious

You will experience faster performance, fewer "glitches", and practically zero downtime. All parts of your system will eventually degrade in performance over time, causing them to slow down, hang-up, and crash. Our IT managed services will detect these problems early and prevent them from escalating into more expensive repairs and downtime.

You will feel as though you have an in-house I.T. department without the costs. As our client, you'll have access to a knowledgeable support staff that can be reached quickly should you have any kind of problem or question with your managed services.

..... It's Sunday evening, 10:30pm. We have been alerted that there is a problem caused by a power outage. We contact our client to let them know we have received an IT managed service alert. The problem is fixed the next morning, avoiding any delays to start their business day.....

You will eliminate travel time and receive faster support response because the remote support will enable us to access and repair most network problems right from our office.

You will sleep easier knowing the "gremlins" are being watched and kept out of your network.

You will have safeguarded data. The data on your hard disk is always more important than the hardware that houses it. If you rely on computer systems for daily operations, it's time to get serious about protecting your critical, irreplaceable electronic information.

You will gain incredible peace of mind. As a business owner, you already have enough to worry about. PCLand LLC will make sure everything pertaining to your managed services is handled so you don't have to worry about it.

